

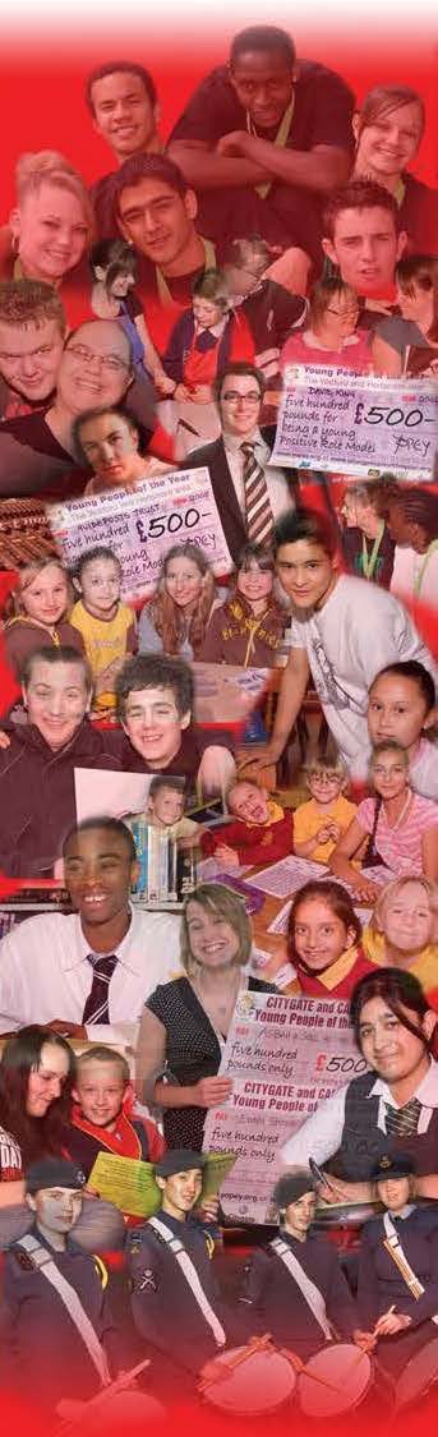
Revealing, Recognising, Rewarding Positive Role Models

YOPEY – the Young People of the Year charity

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Title Name Surname
Job Title
Venue
Address
Address
Town Postcode

21 September 2026



YOPEY's Vulnerable Adults Protection Policy

The YOPEY charity provides a Befriending service to elderly people in care homes, many living with dementia. It inspires young people from schools, colleges and youth organisations to be the YOPEY Befrienders. These procedures have been designed to ensure the welfare and protection of any adult who accesses services provided by YOPEY. The procedures recognise that adult abuse can be a difficult subject for workers to deal with. YOPEY is committed to the belief that the protection of vulnerable adults from harm and abuse is everybody's responsibility and the aim of these procedures is to ensure that all managers, trustees of the organisation, management committee members, staff and volunteers act appropriately in response to any concern around adult abuse.

1. Preventing abuse

YOPEY is committed to putting in place safeguards and measures to reduce the likelihood of abuse taking place within the services it offers and that all those involved within YOPEY will be treated with respect.

Therefore this policy needs to be read in conjunction with the following law and policies:

- Care Act 2014 safeguarding framework
- Equal Opportunities
- Child Protection
- Any other policies which are relevant that the organisation has in place

YOPEY is committed to safer recruitment policies and practices for paid staff, trustees and volunteers. This may include DBS disclosures for staff and volunteers, ensuring references are taken up and adequate training on Safeguarding Adults is provided for staff and volunteers.

Staff, trustees and other adult volunteers, who engage with our young volunteers and/or elderly care home residents will be required to have a Disclosure and Barring Service (DBS) disclosure.

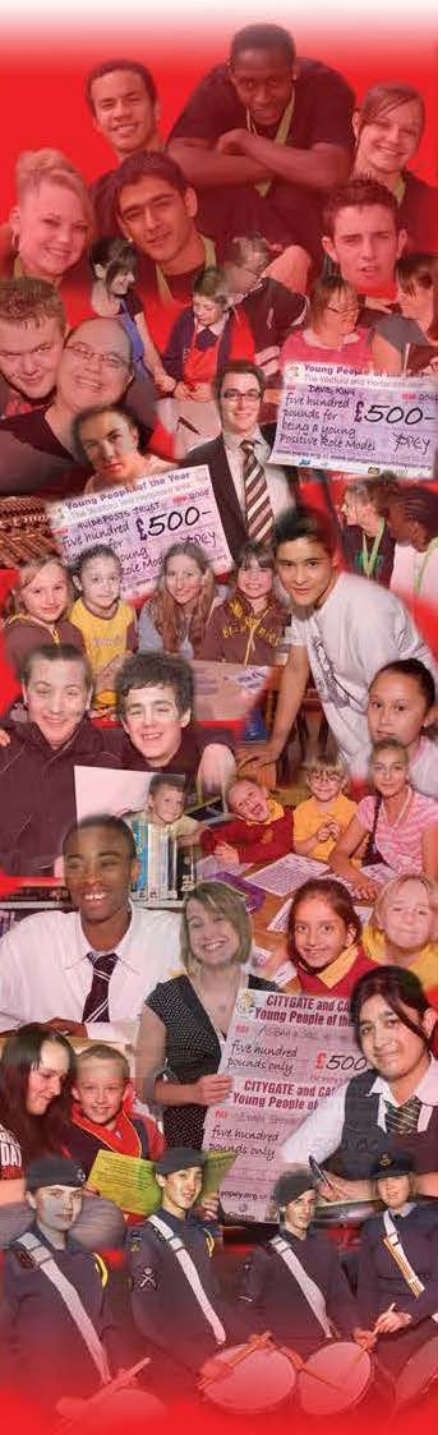
YOPEY will work within the current legal framework for reporting staff or volunteers that are abusers.

Service users will be encouraged to become involved with the running of the organisation. Information will be available about abuse and the complaints policy and Safeguarding Adults policy statement will be available to service users and their carers/families.

2. Recognising the signs and symptoms of abuse

YOPEY is committed to ensuring that all trustees, staff, volunteers undertake training to gain a basic awareness of signs and symptoms of abuse. YOPEY will ensure that the Designated Named Person and other trustees, staff and volunteers have access to training around Safeguarding Adults.





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"Abuse is a violation of an individual's human and civil rights by any other person or persons" (No Secrets: Department of Health, 2000)

Types of Abuse include:

physical abuse: including hitting, slapping, pushing, punching, burning, misuse of medication, inappropriate restraint, being denied food or water, not being helped to go to the bathroom when you need to.

sexual abuse: including indecent exposure, sexual harassment, inappropriate looking or touching, sexual teasing or innuendo, sexual photography, being forced to watch pornography or sexual acts, being forced or pressured to take part in sexual acts, rape.

psychological or emotional abuse: including emotional abuse, threats to hurt or abandon you, stopping you seeing people, humiliating, blaming, controlling, intimidating and harassing you, verbal abuse, cyberbullying and isolation, an unreasonable and unjustified withdrawal of services or support networks.

domestic abuse: this is typically an incident or pattern of incidents of controlling, coercive or threatening behaviour, violence or abuse by someone who is, or has been, an intimate partner or family member.

financial or material abuse: this could be someone stealing money or other valuables from you. Or it might be that someone appointed to look after your money on your behalf is using it inappropriately or coercing you to spend it in a way you're not happy with.

internet scams and doorstep crime are also common forms of financial abuse.

neglect and acts of omission: Neglect includes not being provided with enough food or with the right kind of food, or not being taken proper care of. Leaving you without help to wash or change dirty or wet clothes, not getting you to a doctor when you need one or not making sure you have the right medicines all count as neglect.

discriminatory abuse: this includes some forms of harassment, slurs or unfair treatment relating to you, race, gender and gender identity, age, disability, sexual orientation, religion

institutional or organisational: including regimented routines and cultures, unsafe practices, lack of person-centred care or treatment

Abuse may be carried out deliberately or unknowingly. Abuse may be a single act or repeated acts.

People who behave abusively come from all backgrounds and walks of life. They may be doctors, nurses, social workers, advocates, staff members, volunteers or others in a position of trust. They may also be relatives, friends, neighbours or people who use the same services as the person experiencing abuse.

Source for types of abuse – Google seach: Abuse and neglect of vulnerable adults (safeguarding) - NHS

3. Designated Named Person for safeguarding adults

YOPEY has an appointed individual who is responsible for dealing with any Safeguarding Adults concerns. In their absence, a deputy will be available for workers to consult with. The Designated Named Person(s) for Safeguarding Adults within YOPEY is:

Tony Gearing MBE
Emergency Contact Number 07711 255675. Please text your name and number and 'I wish to report possible adult abuse' to this number. If Tony does not pick up, he will ring back at the earliest opportunity.

Should Tony be unavailable the deputy is Joanne Galazka, YOPEY Trustee, on 07594 344173 or joannegalazka@yahoo.com.

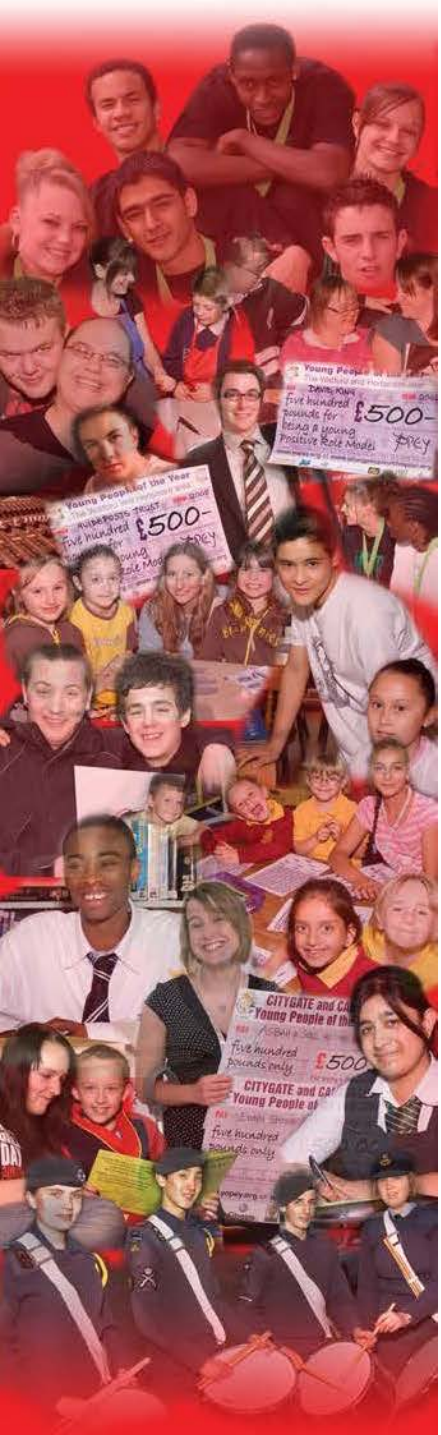
If Joanne is also unavailable then contact then contact Adult Social Care in the area of the adult you are concerned about.

The roles and responsibilities of the named person is:

in their



- to ensure that all staff including volunteers and trustees are aware of what they should do and who they should go to if they have concerns that a vulnerable adult may be experiencing or has experienced abuse or neglect.
- to ensure that concerns are acted on, clearly recorded and referred to an Adult Social Care Direct team or to the allocated social worker/care manager where necessary.
- to follow up any referrals and ensure the issues have been addressed.
- consider any recommendations from the Safeguarding Adults process
- to reinforce the utmost need for confidentiality and to ensure that staff and volunteers are adhering to good practice with regard to confidentiality and security. This is because it is around the time that a person starts to challenge abuse that the risks of increasing intensity of abuse are greatest.
- to ensure that staff and volunteers working directly with service users who have experienced abuse, or who are experiencing abuse, are well supported and receive appropriate supervision.
- if appropriate staff or volunteers will be given support and afforded protection if necessary under the Public Interest Disclosure Act 1998: they will be dealt with in a fair and equitable manner and they will be kept informed of any action that has been taken and its outcome



4. Responding to people who have experienced or are experiencing abuse

YOPEY recognises that it has a duty to act on reports, or suspicions of abuse or neglect. It also acknowledges that taking action in cases of adult abuse is never easy.

How to respond if you receive an allegation:
- Reassure the person concerned
- Listen to what they are saying
- Record what you have been told/witnessed as soon as possible
- Remain calm and do not show shock or disbelief
- Tell them that the information will be treated seriously
- Don't start to investigate or ask detailed or probing questions
- Don't promise to keep it a secret

If you witness abuse or abuse has just taken place the priorities will be:
- To call an ambulance if required
- To call the police if a crime has been committed
- To preserve evidence
- To keep yourself, staff, volunteers and service users safe
- To inform Tony Gearing
- To record what happened as soon as possible, date and sign

All situations of abuse or alleged abuse will be discussed with Tony Gearing. If a trustee, staff member or volunteer feels unable to raise this concern with Tony then concerns can be raised directly with Adult Social Care in your area. The alleged victim will be told that this will happen.

If it is appropriate and there is consent from the individual, or there is a good reason to override consent, such as risk to others, a referral will be made to Adult Social Care Direct team.

If the individual experiencing abuse does not have capacity to consent a referral will be made without that person's consent, in their best interests.

This policy will be reviewed every three years or when relevant law changes.

Please print two copies and sign and date both and send one back to YOPEY.

Sign:

Print:

Date: